

International Workshop in Family Approach for Organ Donation

Online, 1st – 4th December, 2020



“The single biggest problem in communication is the illusion that it has taken place” G.B.Shaw

CONTENTS

- Building a therapeutic relationship with the family
- The supportive relationship and the grieving process
- Communicating death
- Futility conversation, WLST conversation
- Approach to organ /tissue donation
- Communication techniques facing family refusals

ACADEMIC QUALIFICATION

A diploma by TPM-DTI Foundation will be awarded after the successful completion of the course.

INTRODUCTION

The communication skills required for effective and difficult conversations with the patient relatives get more complicated in the frame of SARS-CoV-2 pandemic. These conversations are best conducted when the staff are specially trained and are able to establish a therapeutic relationship with the family. These concepts are the foundation of this course.

Improving the consent rate for organ/tissue donation from deceased donors is a key component of strategies worldwide to increase the donation rate and achieve self-sufficiency in organ transplantation.

Dynamically designed and delivered, the interactive programme focuses on best practice tips and techniques that will help to understand and define behaviours which lead to effective interpersonal communication.

ADDRESSED TO

- Healthcare professionals who are involved in complex family conversations
- Emergency, Critical Care and Anaesthesia primarily, transplant coordinator, donor coordinators, social workers, family liaison officers, Red Cross officers, palliative care workers and many others dealing with grieving families.
- Healthcare professionals interested to acquire and/or improve their communication skills willing to build their knowledge and competences.

EDUCATIONAL METHODOLOGY

- Theoretical conceptualization before the course through a virtual classroom for academic support.
- Strong focus on practical workshops with structured activities and small group settings.
- International approach led by a worldwide group of experts.

OBJECTIVES

- Increase participant's awareness of the communication procedures required in healthcare practice
- Identify some of the more challenging obstacles to effective communication
- Learn how to prepare for one-to-one and one-to-group conversations and how to communicate with individuals from different functions and cultural backgrounds
- To acquire the knowledge and skills to face a family crisis, helping them to work through their grieving process
- To provide the communicative skills, tools and strategies to handle difficult conversations required to successfully carry out the breaking of bad news
- To learn a systematic methodology to obtain consent for organ and tissue donation through a successful family interview
- Develop a personal effectiveness 'action plan' for the future

REGISTRATION AND COURSE FEE

Limited places
Course fee 600 €
Registration Online
www.tpm-dti.com

COURSE SECRETARIAT

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